## Budget PrePayinc.

telecommunications :: clear :: simple

February 15, 2017

RECEIVED

Jeff R. Derouen, Executive Director KENTUCKY PUBLIC SERVICE COMMISSION 211 Sower Boulevard P.O. Box 615 Frankfurt, KY 40602-0615

MAR 3 2017

PUBLIC SERVICE COMMISSION

Re: follow-up to Case No. 2011-00169, Application of Budget PrePay, Inc. for Dsignation as a Non-Rural Wireless Eligible Telecommunications Carrier; notification of termination of certain T-Mobile reseller areas as Underlying, Facilities Based Carrier to Budget PrePay in Kentucky

Dear Mr. Derouen:

On December 8, 2011, Budget PrePay, Inc. ("Budget") was designated as a wireless, Lifeline-only Eligible Telecommunications Carrier ("ETC") by the Commission. Budget has been providing wireless Lifeline service to eligible customers in Kentucky using the networks of Sprint, Verizon Wireless, and T-Mobile.

By this letter, Budget wishes to notify the Commission that it will no longer be reselling the services of T-Mobile, as Budget no longer maintains a Service Agreement with this under lying carrier. Therefore Budget has notified all effected consumers, by written letter and SMS notice, that on March 15, 2017, their service provided by Budget Mobile will terminate. Budget has provided information to consumers directing them to the Universal Service Administrative Co. (USAC) website map to find companies near their service areas. Budget has attached the written notice for your review.

I enclose three (3) additional copies of this letter for distribution within the Commission as useful. I also enclose on further copy of this letter to be stamped with the date of receipt and returned to me in the enclosed, self-addressed, stamped envelope.

If you have any questions regarding this matter or if I can provide you with any additional information, please do not hesitate to contact me.

Sincerely,

Robin Enkey

Director of Compliance



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PUBLIC SERVICE COMMISSION

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**ADDRESS** 

Re: INSERT TELEPHONE #

## IMPORTANT NOTICE REGARDING A CHANGE TO YOUR TELECOMMUNICATIONS SERVICE

Dear Valued Customer:

Budget PrePay, Inc. d/b/a Budget Mobile is writing to notify you of important upcoming changes to your telecommunications service. Beginning on March 15, 2017, your wireless telephone service with T-Mobile, provided by Budget Mobile, will no longer be serviced by Budget Mobile and you will be required to seek your wireless telephone service with another local provider.

In an effort to help with this transition of service you may access the Universal Service Administrative Company (USAC) link to see a list of local telephone service providers in your area. This link will help you determine which telephone company is the best fit for your needs. Please click on <a href="http://www.lifelinesupport.org/ls/companies/companies.aspx">http://www.lifelinesupport.org/ls/companies/companies.aspx</a> for a list of companies in your state, or call USAC at 1-888-641-8722 and press 1 for additional assistance.

Budget, would like to take this opportunity to express our gratitude for the many years of being able to provide wireless phone services. If you have any questions or concerns regarding the change to your wireless telephone account, you can call Budget at any point at 1-888-777-4007 and speak to a Customer Service Representative. We will be happy to answer any questions you may have.

Sincerely,

Danny Hyde CEO Budget Prepay, Inc. d/b/a Budget Phone Customer Service: 1-888-777-4007